

			Previous Years			2016/2017					Polarity	DoT	
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
		Collection Frequency											
Crime and Anti-social Behaviour	<u>CSP01</u>	All Crime	Monthly	11380	10807	12015	2880	-	-	-	-	Up is Bad	Neutral
	<u>CSP03</u>	Domestic burglary (incl. attempts)	Monthly	560	446	448	98	-	-	-	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	7	7	6	6	-	-	-	-		
	<u>CSP11</u>	Theft or unauthorised taking of a cycle	Monthly	1010	782	1066	281	-	-	-	-	Up is Bad	Bad
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	15	15	15	15	-	-	-	-		
	<u>CSP12</u>	Criminal damage (excl. 59)	Monthly	1632	1389	1612	401	-	-	-	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	9	6	10	11	-	-	-	-		
	<u>CSP15</u>	Overall Violence (Violence Against Person Def.)	Monthly	1938	2130	2513	567	-	-	-	-	Up is Bad	Bad
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	6	6	6	4	-	-	-	-		
	<u>CSP24</u>	Number of Alcohol related ASB incidents	Quarterly	2347	1852	1749	379	-	-	-	-	Up is Bad	Good
<u>CSP28</u>	Number of Incidents of ASB within the city centre ARZ	Quarterly	2301	2576	2305	619	-	-	-	-	Up is Bad	Neutral	
<u>CSP51</u>	Number of Reports of Domestic Abuse Incidents reported to NYP	Monthly	2823	2745	2858	791	-	-	-	-	Up is Bad	Bad	
<u>CSP23</u>	Hate Crimes or Incidents as Recorded by NYP	Monthly	98	108	141	37	-	-	-	-	Up is Bad	Bad	
	IQUANTA Family Grouping (Rank out of 15)	Quarterly	4	3	5	4	-	-	-	-			
Youth Offending	<u>PHOF23</u>	First time entrants to the youth justice system (per 100,000 population aged 10-17)	Annual	432.43	413.64	-	-	-	-	-	-	Up is Bad	Good
		Benchmark - National Data	Annual	447.81	409.06	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	465.26	473.02	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	7	7	-	-	-	-	-	-		
Earnings	<u>CJGE170</u>	Housing affordability (house prices to earnings ratio)	Quarterly	6.80	7.66	-	-	-	-	-	-	Up is Bad	Bad
		Benchmark - National Data	Quarterly	6.20	6.51	-	-	-	-	-	-		
		Benchmark - Regional Data	Quarterly	4.22	4.26	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Quarterly	15	15	-	-	-	-	-	-		
Home	<u>HOU259</u>	Households accepted as being homeless and in priority need - Relationship Breakdown Violent - (YTD)	Quarterly	16	17	17	6	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Quarterly	6,130	6,530	6570	-	-	-	-	-		
		Households accepted as being homeless and in priority need - Relationship Breakdown Violent	Quarterly	16	17	17	6	-	-	-	-	Up is Bad	Neutral
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent - (YTD)	Quarterly	14.70%	16.50%	18.70%	21.4%	-	-	-	-	Neutral	Neutral

			Previous Years			2016/2017					Polarity	DoT		
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target				
Homelessness	<u>HOU268</u>	Benchmark - National Data	Quarterly	11.73%	12.27%	11.40%	-	-	-	-	-			
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent	Quarterly	14.70%	16.50%	18.70%	21.4%	-	-	-	-	-	Neutral	Neutral
	<u>HOU281</u>	Households accepted as being homeless and in priority need - % Domestic Violence - (YTD)	Quarterly	3.70%	9.40%	12.50%	14.3%	-	-	-	-	-	Neutral	Neutral
		Benchmark - National Data	Quarterly	2.83%	2.82%	2.41%	-	-	-	-	-	-		
		Households accepted as being homeless and in priority need - Domestic Violence	Quarterly	4	3	2	4	-	-	-	-	-	Neutral	Neutral
Housing	<u>HOU107</u>	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	2306	1545	-	-	-	-	-	-	Up is Bad	Good	
	<u>CAN061</u>	Number of new affordable homes delivered in York	Quarterly	50	136	109	24	-	-	-	-	Up is Good	Neutral	
	<u>CAN200</u>	Number of council homes let by direct exchange - (YTD)	Monthly	247	153	138	35	-	-	-	-	Up is Good	Bad	
	<u>CJGE178</u>	Private rents (Average) - All (£)	Annual	738	841	840	-	-	-	-	-	Up is Bad	Neutral	
		Benchmark - National Data	Annual	720	788	-	-	-	-	-	-			
		Benchmark - Regional Data	Annual	535	557	-	-	-	-	-	-			
		Regional Rank (Rank out of 15)	Annual	14	15	-	-	-	-	-	-			
	<u>HOU210</u>	Bring empty private sector properties back into use	Annual	103	106	60	-	-	-	-	-	Up is Good	Neutral	
	<u>HOU108</u>	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	1.32%	1.62%	1.62%	1.88%	-	-	-	-	Up is Bad	Neutral	
	<u>HOU109</u>	% of rent collected (including current arrears brought forward) - (Snapshot)	Quarterly	98.04%	97.84%	97.62%	92.48%	-	-	-	-	Up is Good	Bad	
	<u>HOU215</u>	Rent lost through voids - (Snapshot)	Quarterly	0.69%	0.75%	0.78%	0.20%	-	-	-	-	Up is Bad	Neutral	
	<u>HOU245</u>	Average number of days to re-let empty properties (overall) - (YTD)	Monthly	21.49	25.62	20.7	20.4	-	-	-	-	Up is Bad	Good	
	Building Works	<u>BW05</u>	Gas safety – % of properties having valid Gas Safe registered gas certificates - (Snapshot)	Monthly	98.79%	99.71%	99.65%	99.92%	-	-	-	-	Up is Good	Neutral
<u>BW19</u>		% of Urgent Repairs completed within Government Timescales	Monthly	97.70%	94.73%	96.21%	95.81%	-	-	-	-	Up is Good	Neutral	
<u>BW20</u>		% of Urgent Gas Repairs completed within Government Timescales	Monthly	96.17%	89.71%	95.52%	98.38%	-	-	-	-	Up is Good	Good	



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Annex 1

No of Indicators = 58 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Strategic Business Intelligence Hub August 2016

			Previous Years			2016/2017					Polarity	DoT	
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Public Protection	PP01	% of businesses reporting that contact with officers was helpful	Annual	97.27%	97.28%	98%	-	-	-	-	-	Up is Good	Good
	PP02	% of businesses reporting that they were treated fairly	Annual	99.09%	98.56%	95.50%	-	-	-	-	-	Up is Good	Bad
	PP03	% of businesses reporting that the information provided was useful	Annual	97.27%	98.14%	98.10%	-	-	-	-	-	Up is Good	Neutral
	PP04	% of customers who were satisfied with the action taken to resolve their complaint	Quarterly	97.27%	95.57%	79.10%	88.50%	-	-	-	-	Up is Good	Neutral
	PP06	% of food premises that are classified as broadly compliant	Quarterly	93%	93%	94%	94%	-	-	-	-	Up is Good	Neutral
	PP07	% of businesses that were compliant with legislation concerning the illegal use and sale of alcohol and tobacco	Annual	75%	100%	63.20%	-	-	-	-	-	Up is Good	Neutral
	PP08	% of births registered within 42 days	Monthly	99%	98%	98%	96%	-	-	-	-	Up is Good	Neutral
		Benchmark - National Data	Monthly	-	-	97%	96%	-	-	-	-		
		Benchmark - Regional Data	Monthly	-	-	98%	98%	-	-	-	-		
	PP09	% of still births registered within 42 days	Monthly	100%	100%	100%	100%	-	-	-	-	Up is Good	Neutral
		Benchmark - National Data	Monthly	-	-	99%	99%	-	-	-	-		
Benchmark - Regional Data		Monthly	-	-	99%	100%	-	-	-	-			
PP10	% of deaths registered within 5 days	Monthly	93%	93%	90%	77%	-	-	-	-	Up is Good	Bad	
	Benchmark - National Data	Monthly	-	-	76%	76%	-	-	-	-			
	Benchmark - Regional Data	Monthly	-	-	85%	86%	-	-	-	-			
PP11	% certificate applications dealt with within 5 days of receipt	Monthly	100%	100%	-	100%	-	-	-	-	Up is Good	Neutral	
Public Realm	CSPEC1	Calls for Service - Flytipping - Rubbish	Monthly	1841	1358	1711	368	-	-	-	-	Up is Bad	Neutral
	CSPEC2	Calls for Service - Litter	Discontinued	NC	NC	NC	-	-	-	-	-	Up is Bad	Neutral
	CSPEC4	Calls for Service - Vegetation (includes weeds and overgrown hedges)	Monthly	1126	931	1113	428	-	-	-	-	Up is Bad	Bad
	CSPEC5	Calls for Service - Cleansing (includes dog fouling, litter and all other cleansing cases)	Monthly	2225	1729	1834	496	-	-	-	-	Up is Bad	Bad
	CSPEC6	Calls for Service - Graffiti	Monthly	178	158	271	76	-	-	-	-	Up is Bad	Bad
	CSPMA7	CYC Mobile App - Grand Total	Monthly	428	373	289	36	-	-	-	-	Neutral	Neutral

			Previous Years			2016/2017					Polarity	DoT	
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Waste	CES35	Residual household waste (kg per HH) - (YTD)	Quarterly	559kg	598.3kg	565kg	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	555kg	558kg	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	534kg	543kg	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	9	10	-	-	-	-	-	-		
	CES36	Household waste recycled / composted - (YTD)	Quarterly	43.63%	42.50%	43%	-	-	-	-	-	Up is Good	Neutral
		Benchmark - National Data	Annual	43.45%	43.70%	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	43.85%	43.60%	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	9	7	-	-	-	-	-	-		
	CES37	Municipal waste landfilled - (YTD)	Quarterly	55.83%	57.40%	56%	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	30.93%	24.50%	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	34.71%	30.00%	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	13	14	-	-	-	-	-	-		
	CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste) - (YTD)	Quarterly	93,830	93,430	96949	-	-	-	-	-	Neutral	Neutral
	CES39	Tonnes of Landfilled waste - Household (excluding liquid waste) - (YTD)	Quarterly	46,850	46,740	48428	-	-	-	-	-	Up is Bad	Neutral
	CES40	Tonnes of Landfilled waste - Commercial collection rounds - (YTD)	Quarterly	5,620	5,630	5009	-	-	-	-	-	Up is Bad	Neutral
CES41	Tonnes of Landfilled waste - Combined (excluding liquid waste)	Quarterly	52,470	52,370	54384	-	-	-	-	-	Up is Bad	Neutral	
CES42	Cost of landfill tax - Household (excluding liquid waste) - (YTD)	Quarterly	£3,373,200	£3,739,200	£4,000,152	-	-	-	-	-	Up is Bad	Bad	
CES43	Cost of landfill tax - Commercial collection rounds - (YTD)	Quarterly	£404,640	£450,400	£413,743	-	-	-	-	-	Up is Bad	Neutral	
CES44	Cost of landfill tax - Combined (excluding liquid waste) - (YTD)	Quarterly	£3,777,840	£4,189,600	£4,992,118	-	-	-	-	-	Up is Bad	Bad	
CES45	% of properties offered 2 kerbside recycle collections - (YTD)	Quarterly	98.80%	99%	99%	-	-	-	-	-	Up is Good	Neutral	
Climate Change	OPC00	One Planet Council - All Resources - Total Cost (£)	Annual	-	5496059.00	-	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Energy - Total Cost (£)	Annual	-	3694403.97	-	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Water - Total Cost (£)	Annual	-	478733.31	-	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Travel - Total Cost (£)	Annual	-	1166383.94	-	-	-	-	-	-	Up is Bad	Neutral
		One Planet Council - Waste - Total Cost (£)	Annual	-	156537.78	-	-	-	-	-	-	Up is Bad	Neutral



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			Previous Years			2016/2017					Polarity	DoT	
			2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Resident and Corporate Surveys	TAP29	% of panel who think that the council and partners are doing well at reducing air pollution	Quarterly	27.00% (BYS)	NC	NC	30.70%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	29.00% (BYS)	NC	NC	39.20%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Neutral
	TAP33	% of panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	48.00% (BYS)	NC	NC	51.70%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	37.00% (BYS)	NC	NC	41.10%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Neutral
	TAP34	% of panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	28.00% (BYS)	NC	NC	25.60%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	36.00% (BYS)	NC	NC	45.10%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Neutral
	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	12.00% (BYS)	NC	NC	14.30%	NC	(Avail Jan 2017)	NC	-	Up is Good	Neutral
		% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	45.00% (BYS)	NC	NC	51.70%	NC	(Avail Jan 2017)	NC	-	Up is Bad	Neutral